

**6.1 RAILWAYS**

Apart from the responsibilities of the Railways which may follow out of some other conditions of contract but not mentioned herein, following shall be the responsibility of user Railways

- 6.1.1 The Railway authority shall permit the contractor to work on the Microprocessor control system of the locomotives under preventive maintenance or break down.
- 6.1.2 User Railways shall nominate Officer/ Supervisor for supervision of the above activities.
- 6.1.3 User Railway shall issue an authority to the working staff/service engineer for their entry on the platform and other railway premises. Such authority shall not be a travel authority. And cannot be read as an authority to claim any benefit from Railways, accept as warranted for execution of this contract only.
- 6.1.4 The necessary space, electricity, and water connection shall be provided free of cost as required for at the nearest possible point of the site. In addition, a lockable room to store the tools and tackles shall be provided free of cost by the IR to the contractor. However, there will be no separate exclusive security systems for the space/facility provided to the contractor.
- 6.1.5 The user Railway shall make the locomotives available for the maintenance.
- 6.1.6 Railway shall mention the details of the locomotives including the locomotive nos. covered under Annual Maintenance Contract for the reference of both the parties. In case the base maintenance designated shed of the locomotive is shifted to any other location, the contractor should be given advance notice of 2 months to mobilize the manpower and material.
- 6.1.7 The nominated railway officer shall intimate the firm by Telephone/ Telex/ Fax or in-person mentioning the loco numbers and location of the locos along with the time of call. He shall maintain the register of such calls made for reference of both the parties.
- 6.1.8 In case of failure of the Microprocessor control system is attended by the contractor at a station other than the base maintenance shed, the service engineer shall give a declaration indicating the attendance and clearance time to the concerned Railway Official at the location, which shall be counter signed by the Railway Official. The same shall be submitted to the designated shed along with the site report for records.

**6.2 CONTRACTOR**

Apart from the duties which may follow out of any other conditions of contract and not mentioned herein, the following shall be the responsibility of the contractor.

- All the work including checks shall be carried out on the stable conditions at the designated shed.
- 6.2.1 The contractor shall post a service engineer exclusively for the execution of this contract at the designated shed/sheds if the fleet size is more than 15 locos in that shed. The contractors should also install a toll free number to facilitate the Railways for logging their call request on this toll free number.
- 6.2.2 Service Engineer will carryout preventive maintenance on locos at all days and times including Sundays and Gazetted holidays depending upon availability of locomotive in the shed.
- 6.2.3 Normally the service engineer shall be available in the shed during normal working hours of the week days to attend break down calls / preventive maintenance.  
A back up engineer will be located at one of the contractor's office and will be available at the designated shed if required to attend the complaints in case of absence of service engineer at the designated shed.
- 6.2.4 The service engineer shall report within 12 (twelve) hrs. at the designated shed if the breakdown call (Logged on toll free number/faxes /telephonic discussion) given during the working days of the week after normal working hours.

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