

Letter No. _____

Date- _____

Dy. CQM/In-charge SIG Cell,
 DMW, Patiala-147003
 Punjab

**Sub: Warranty Claim / Customer Complaint for Defective Materials of Loco / DETC / Spares
 Manufactured by Diesel Loco Modernisation Works, Patiala**

For warranty claim, necessary details of the failed equipment(s) / sub-component(s) of Loco / DETC / Spares manufactured by Diesel Loco Modernisation Works are filled & duly signed by competent authority and being mailed to the office of CQM/DMW at dmwsssig@gmail.com with copy to CEE/Loco/DMW at ceelocodmw@gmail.com and also being send at **e-office address:** CQM/DMW/PTA/MS.

1.	Name, Serial no(s) & make of failed equipment/ sub-component for which warranty is being claimed	
2.	Quantity	
3.	Name, Serial No. & make of the main equipment, (if applicable) to which the failed equipment /sub-components belong	
4.	Date of failure	
5.	Loco no. / DETC no./Spare Sl.no.	
6.	Date of Receipt from DMW	
7.	Date of commissioning (IC ₀) Or Issue Note No./PO No. & date against which item was received as spares.	
8.	Last Major & Minor schedule carried out with dates	
9.	Brief reason of failure / Investigation report.	
10.	Details of intimation given to the firm, if any.	
11.	Any other relevant Information.	

DA: If any-

Signature:
Name & Designation:
 (of Competent Authority: Sr.DME/Sr.DEE)
 Shed _____
 Phone No. _____
 E-mail _____
 e-office Address: _____

**Copy to: CEE/ LOCO
 DMW/ Patiala**